

Online Registration – Frequently Asked Questions Household / Parent / Emergency Contacts

- **What does it mean “Primary Household Phone”?**
 - If the school is trying to reach that family, what is the first telephone number they should try calling.

- **The address is required but I live in a crisis shelter or I am currently homeless (living in car or park)?**
 - Use the district address of 2031 Poyntz Ave or the school’s address.

- **What if I am living in temporary housing such as a hotel or motel?**
 - Please provide the address of the hotel or motel. If you qualify for transportation the bus will use that location to pick you up.

- **What should I use as the “Home Address” when the student lives part-time with Mom and part-time with Dad?**
 - Factors to consider: Where does this student reside during school nights? Is this address zoned to the school the child is attending? If eligible for transportation, what address should determine bus pickup?

- **What if I don’t see the students other parent listed?**
 - Good chance they were setup as a secondary household. Due to privacy, we do not display any information about guardians in the secondary household.

- **What if I don’t know one of the Guardian’s Birth Date?**
 - Please enter date of 01/01/1900

- **What if it is prompted me to enter an Emergency contact phone number for a pre-school or other child living in the household not attending school?**
 - This is a flaw in the system. Please enter 999-999-9999 for the phone number.